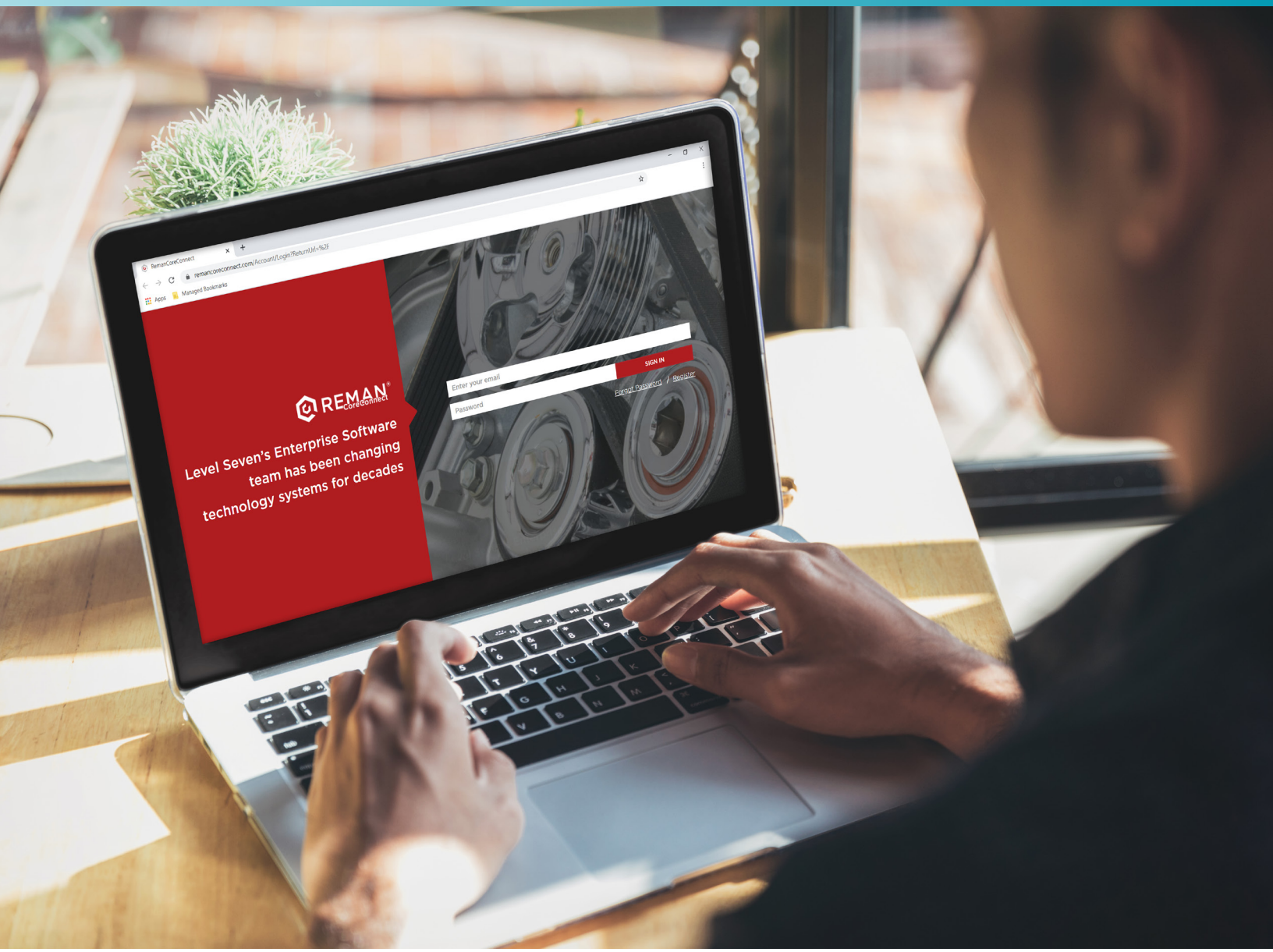
REMAN CORE CONNECT

USER GUIDE



TP19053

WABCO
REMAN SOLUTIONS

GENERAL INFORMATION

Symbols Used in this Document

Important information, notices and/or tips

Reference to information on the Internet

How to Obtain Additional Maintenance, Service and Product Information

If you have any questions about the material covered in this publication, or for more information about the WABCO product line, please contact the WABCO Customer Care Center at 855-228-3203, by email at wnacustomercare@wabco-auto.com, or visit our website: www.wabco-na.com.

Refer to the Society of Automative Engineers (SAE) website to find all current SAE documents and standards applicable to WABCO products (such as SAE J447 and SAE J908 at www.sae.org).

Refer to the National Highway Traffic Safety Administration (NHTSA) website to find all current documents referenced in the manual at www.nhtsa.gov.

WABCO ACADEMY

www.wabco-academy.com

WABCO Online Product Catalog

www.wabco-customercenter.com/

Your Direct Contact to WABCO

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You will find the current edition at: www.wabco-na.com/literature

REMAN CoreConnect for your ERP

Level Seven's Enterprise Software team has been changing technology systems for decades

WHAT IS CORE CONNECT?

Reman Core Connect is a centrally used website that helps manage your WABCO core returns.

The site provides steps to help keep your cores organized:

- Lists core eligibility
- Provides quick and easy way to return cores

https://remancoreconnect.com/

OBTAINING ACCESS

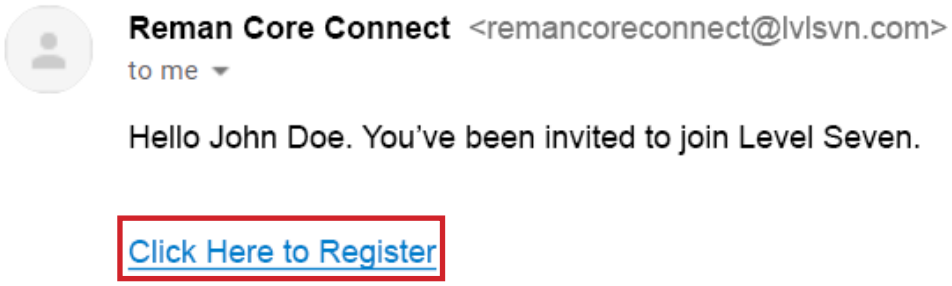
How to obtain access to the website:

- Email corereturn.cvcsna@zf.com
- Provide a list of employees as well as their (1) email address, (2) street address for where cores are being returned and (3) phone number
- You will receive an email from remancoreconnect@lvlsvn.com with details to finalize your registration

FINALIZING REGISTRATION

- Open the link from the email, Figure 1.

FIGURE 1



Once you received the invitation, you have 24 hours to complete your registration.

- Fill out the required information and select "Accept Invitation", Figure 2.

Your password must be at least 6 characters.

- Fill out your account information; First Name, Last Name, User Name, and Email then hit "SAVE", Figure 3.

FIGURE 2

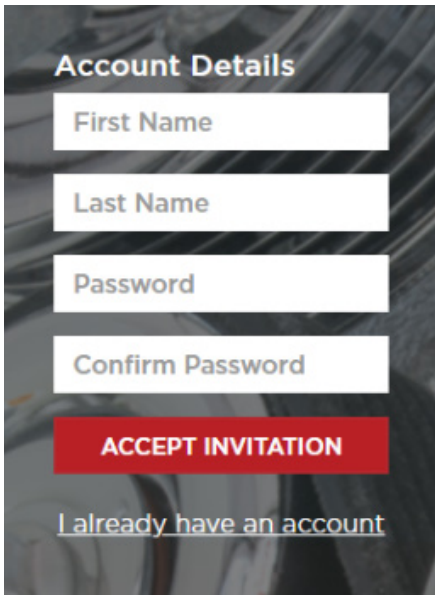
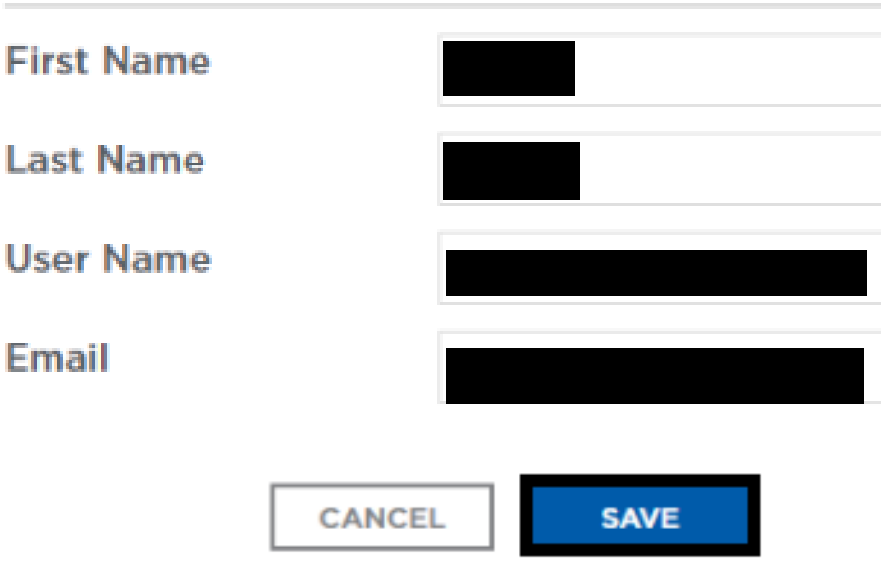


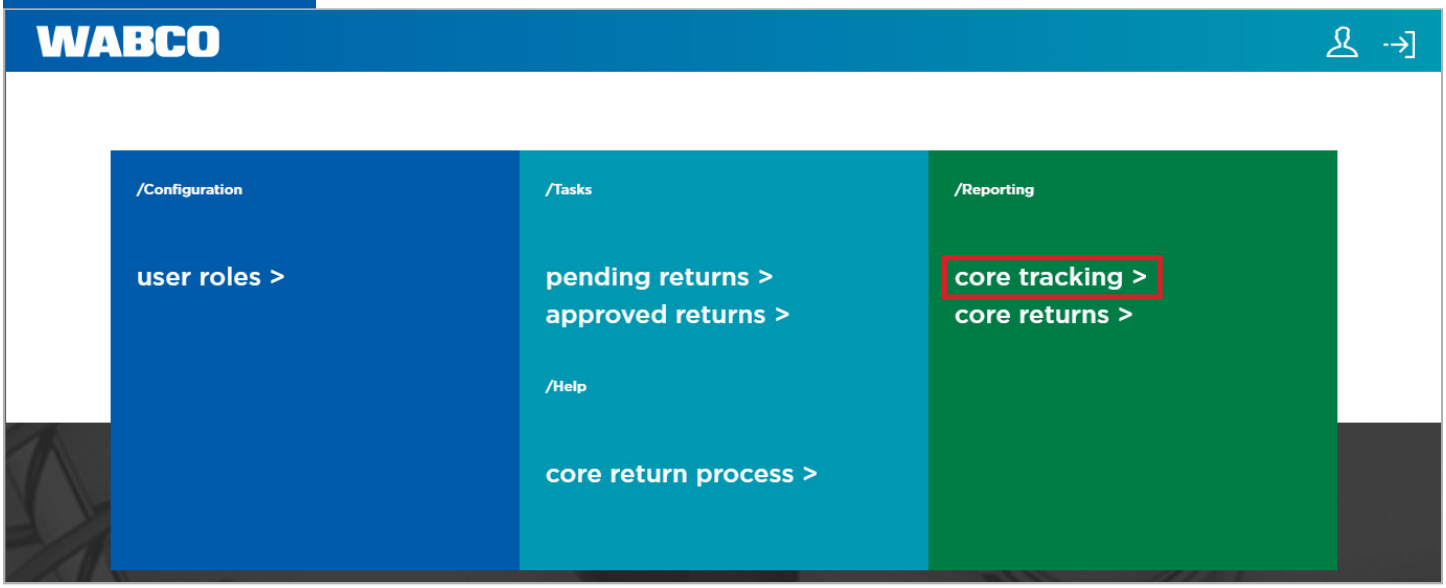
FIGURE 3



Core Return Process

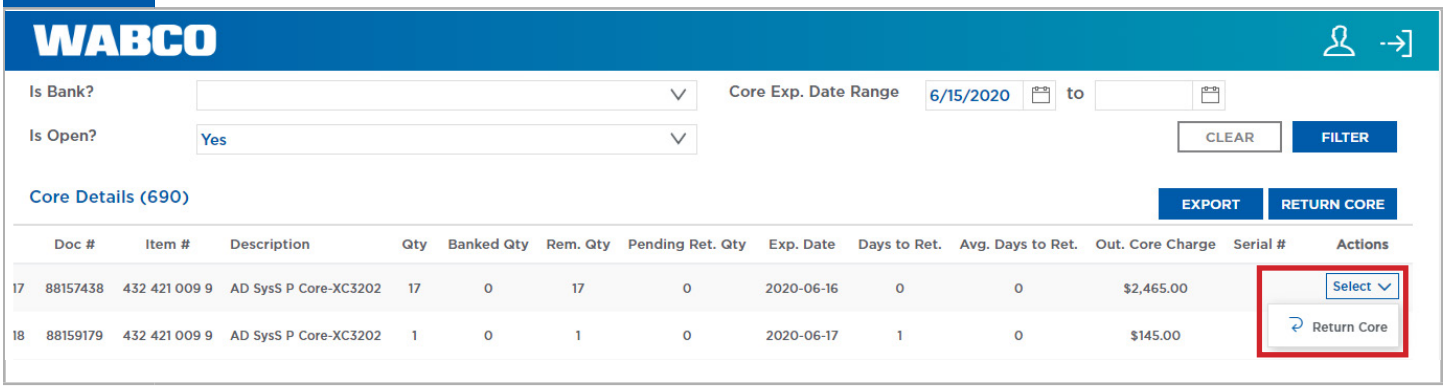
1. Log in to Core Connect
2. Select “Core Tracking”, Figure 4.
   - A list of all eligible cores will populate

FIGURE 4



3. Verify the core number that is needing to be returned.
   - On the right side of the screen, select “Return Core” under Actions, Figure 5.

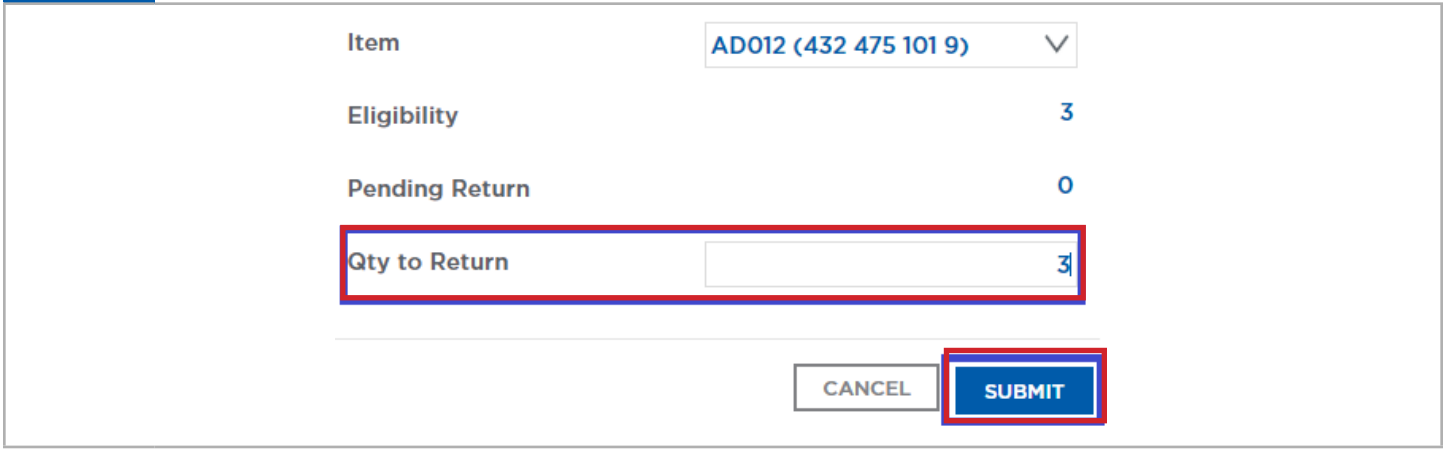
FIGURE 5



- Enter the number of cores you are returning for that part number and select “Submit”, Figure 6.

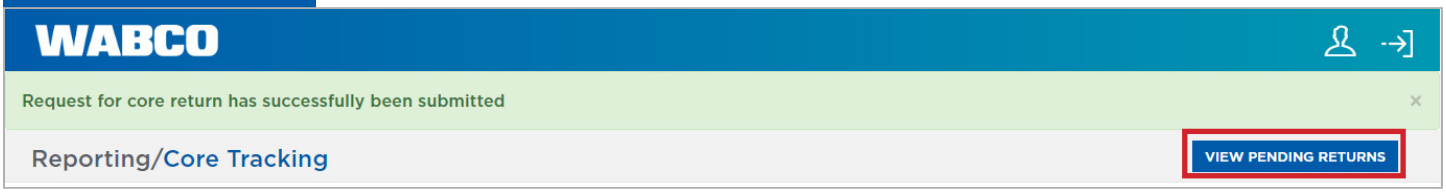
Extra core beyond eligibility will be banked for 12 months.

FIGURE 6



4. Select “View Pending Returns” on the top right side, Figure 7.

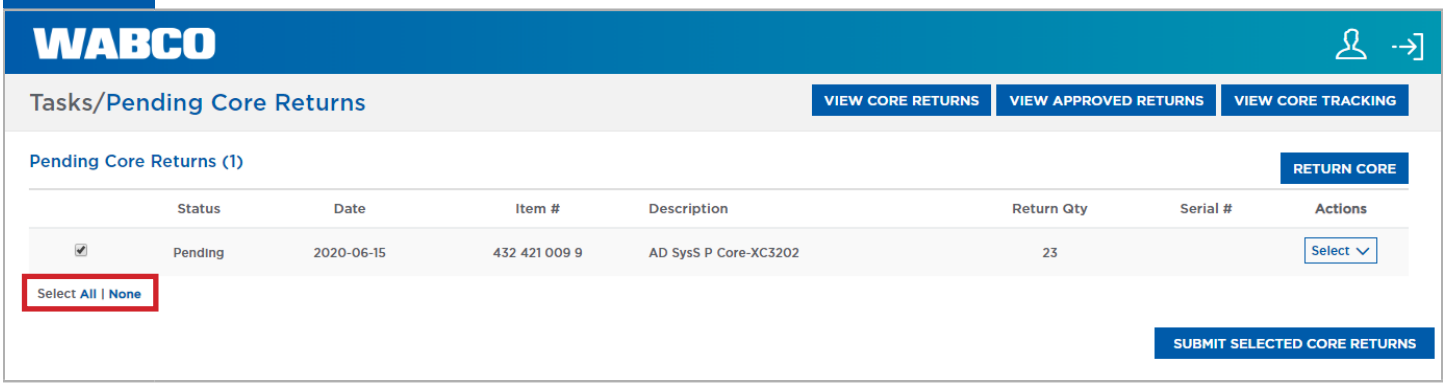
FIGURE 7



5. Select each core for return.

- On the bottom left, select the “All” button for all core returns, Figure 8.

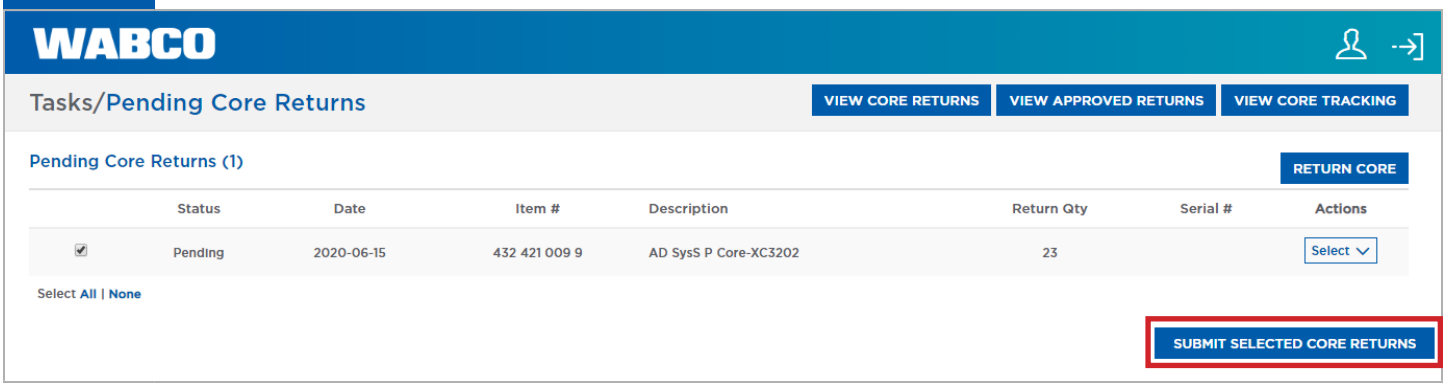
FIGURE 8



6. Select "Submit Selected Core Returns", Figure 9.

- This will submit all of your cores at once.

FIGURE 9



7. After selecting "Submit Selected Core Returns," a window will populate asking you to enter in your bill of lading (BOL). In this slot you can enter your BOL or your sales return order (SRO) number, Figure 10.

8. After submission, you will receive an email from remancoreconnect@lvlsvn.com, which will contain:

- An approval and packing slip, which must be included with shipment, Figure 11.
- A Core Return Number (CR Number). Please keep on hand for future reference, Figure 11 - 1.

FIGURE 10

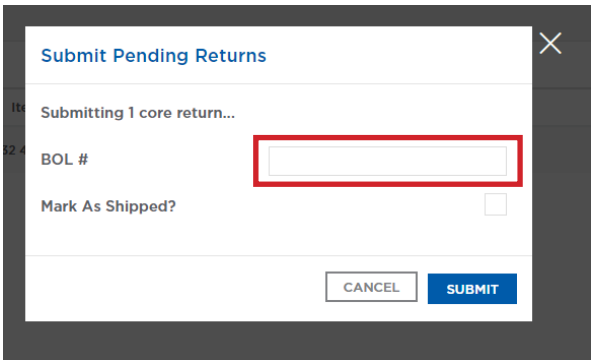
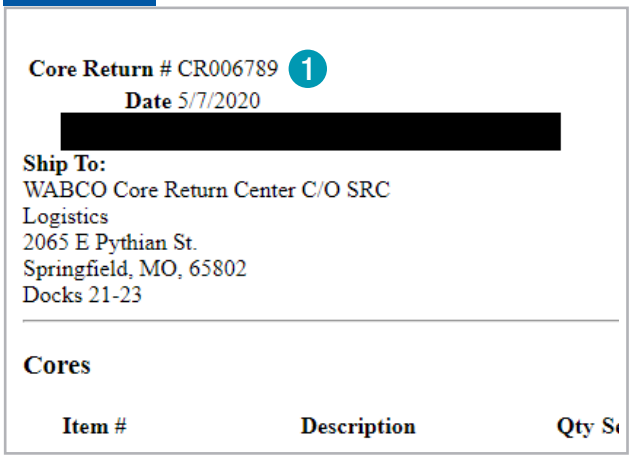


FIGURE 11



Freight

- Free for shipments over 500 lbs / 227 kg
- Free shipping for less than 500lbs if customer ships back once a quarter
- Contact Lisa Moore at SRC to set up shipping
  - lmoore@srclogisticsinc.com
  - Reference the WABCO Core Return program

For further details contact the WABCO Customer Care Center at 855-228-3203.

About ZF Friedrichshafen AG

ZF is a global technology company and supplies systems for passenger cars, commercial vehicles and industrial technology, enabling the next generation of mobility. ZF allows vehicles to see, think and act. In the four technology domains Vehicle Motion Control, Integrated Safety, Automated Driving, and Electric Mobility, ZF offers comprehensive solutions for established vehicle manufacturers and newly emerging transport and mobility service providers. ZF electrifies different kinds of vehicles. With its products, the company contributes to reducing emissions and protecting the climate.

ZF, which acquired WABCO Holdings Inc. on May 29, 2020, now has 162,000 employees worldwide with approximately 260 locations in 41 countries. In 2019, the two then-independent companies achieved sales of €36.5 billion (ZF) and $3.4 billion (WABCO).

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