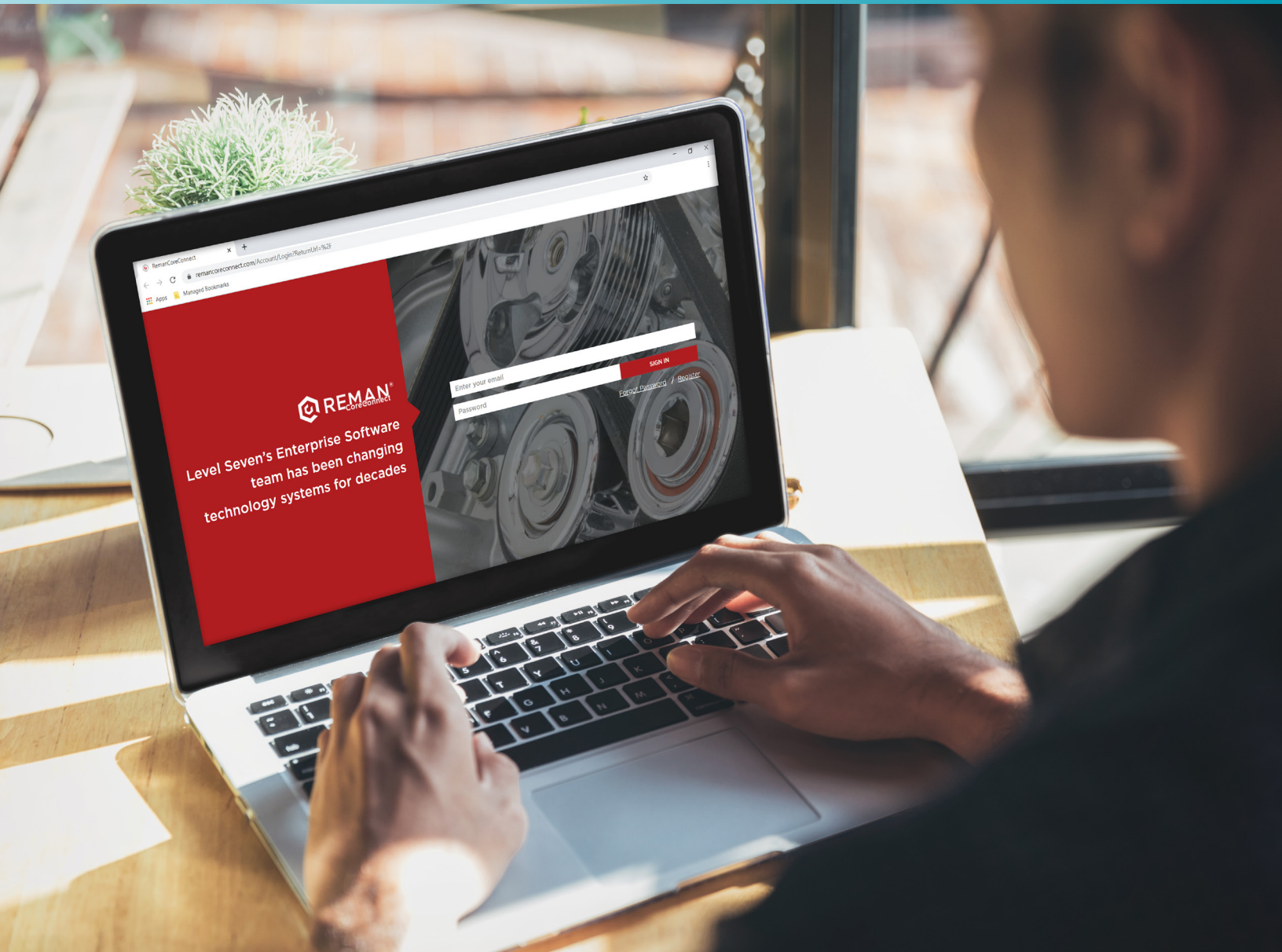


REMAN CORE CONNECT

USER GUIDE



TP19053

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GENERAL INFORMATION

Symbols Used in this Document



Important information, notices and/or tips



Reference to information on the Internet

How to Obtain Additional Maintenance, Service and Product Information

If you have any questions about the material covered in this publication, or for more information about the WABCO product line, please contact the WABCO Customer Care Center at 855-228-3203, by email at wnacustomercenter@wabco-auto.com, or visit our website: www.wabco-na.com.

Refer to the Society of Automotive Engineers (SAE) website to find all current SAE documents and standards applicable to WABCO products (such as SAE J447 and SAE J908 at www.sae.org).

Refer to the National Highway Traffic Safety Administration (NHTSA) website to find all current documents referenced in the manual at www.nhtsa.gov.

WABCO ACADEMY



www.wabco-academy.com

WABCO Online Product Catalog



www.wabco-customercenter.com/

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You will find the current edition at: www.wabco-na.com/literature



Level Seven's Enterprise Software team has been changing technology systems for decades



WHAT IS CORE CONNECT?

Reman Core Connect is a centrally used website that helps manage your WABCO core returns.

The site provides steps to help keep your cores organized:

- Lists core eligibility
- Provides quick and easy way to return cores



<https://remancoreconnect.com/>

OBTAINING ACCESS

How to obtain access to the website:

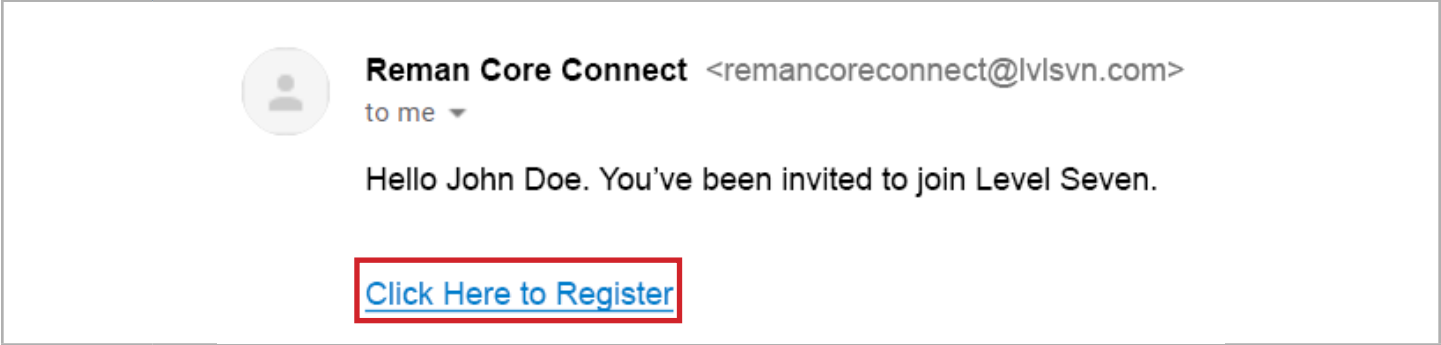
- Email corereturn.cvcсна@zf.com
- Provide a list of employees as well as their (1) email address, (2) street address for where cores are being returned and (3) phone number
- You will receive an email from remancoreconnect@vlsvn.com with details to finalize your registration


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FINALIZING REGISTRATION

- Open the link from the email, Figure 1.

FIGURE 1



 Once you received the invitation, you have 24 hours to complete your registration.

- Fill out the required information and select “Accept Invitation”, Figure 2.

 Your password must be at least 6 characters.

- Fill out your account information; First Name, Last Name, User Name, and Email then hit “SAVE”, Figure 3.

FIGURE 2

A screenshot of a registration form titled "Account Details". It contains four input fields: "First Name", "Last Name", "Password", and "Confirm Password". Below these fields is a prominent red button labeled "ACCEPT INVITATION". At the bottom of the form, there is a link that says "I already have an account".

FIGURE 3

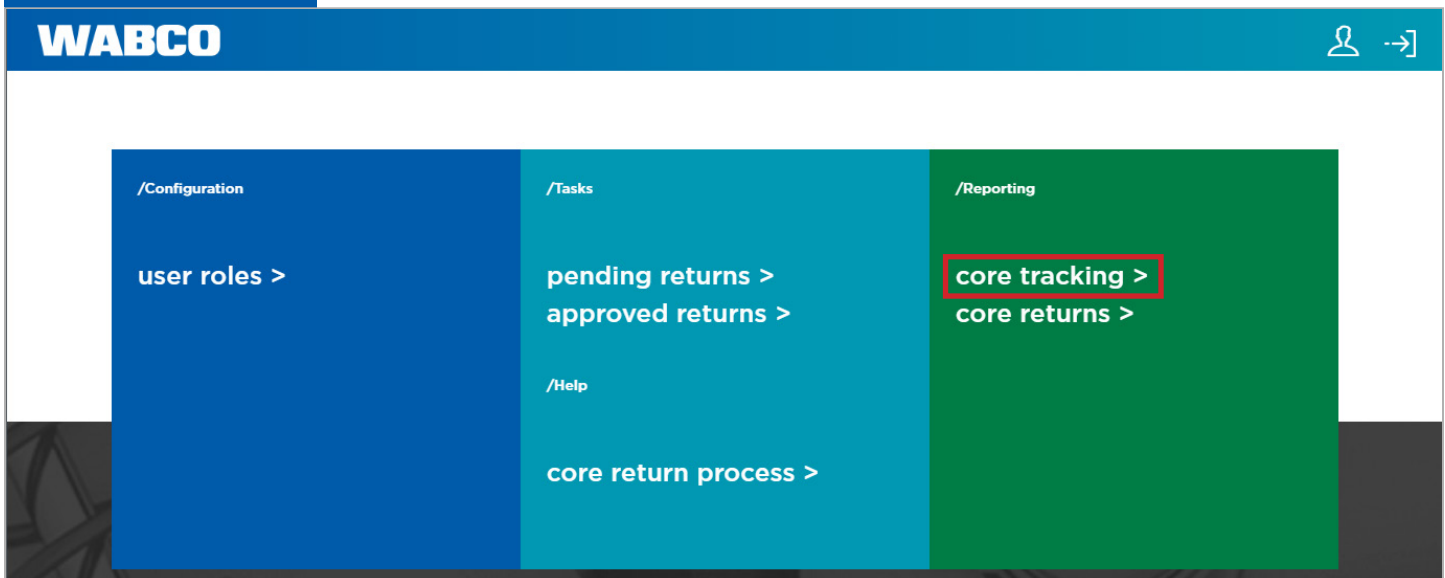
A screenshot of the registration form with labels for each field: "First Name", "Last Name", "User Name", and "Email". Each label is followed by a black rectangular input field. At the bottom right of the form, there are two buttons: a white button with a black border labeled "CANCEL" and a solid blue button labeled "SAVE".

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Core Return Process

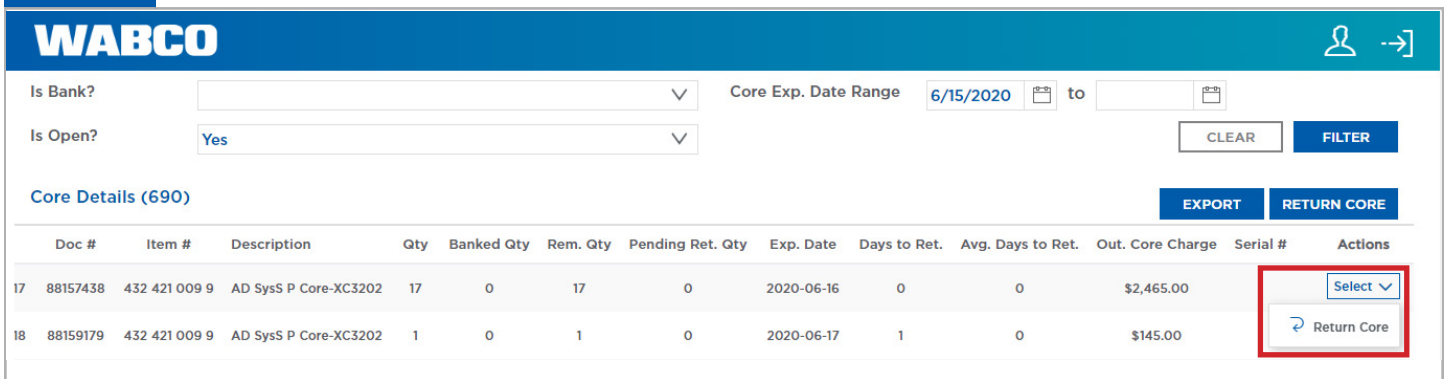
1. Log in to Core Connect
2. Select “Core Tracking”, Figure 4.
 - A list of all eligible cores will populate

FIGURE 4



3. Verify the core number that is needing to be returned.
 - On the right side of the screen, select “Return Core” under Actions, Figure 5.

FIGURE 5



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- Enter the number of cores you are returning for that part number and select “Submit”, Figure 6.



Extra core beyond eligibility will be banked for 12 months.

FIGURE 6

Item

AD012 (432 475 101 9) ▾

Eligibility

3

Pending Return

0

Qty to Return

CANCEL

SUBMIT

4. Select “View Pending Returns” on the top right side, Figure 7.

FIGURE 7

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→

Request for core return has successfully been submitted

×

Reporting/Core Tracking

VIEW PENDING RETURNS

5. Select each core for return.
- On the bottom left, select the “All” button for all core returns, Figure 8.

FIGURE 8

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→

Tasks/Pending Core Returns

VIEW CORE RETURNS

VIEW APPROVED RETURNS

VIEW CORE TRACKING

Pending Core Returns (1)

RETURN CORE

	Status	Date	Item #	Description	Return Qty	Serial #	Actions
<input checked="" type="checkbox"/>	Pending	2020-06-15	432 421 009 9	AD Sys P Core-XC3202	23		Select ▾

Select All | None

SUBMIT SELECTED CORE RETURNS

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6. Select “Submit Selected Core Returns”, Figure 9.
- This will submit all of your cores at once.

FIGURE 9

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Tasks/Pending Core Returns

VIEW CORE RETURNS VIEW APPROVED RETURNS VIEW CORE TRACKING

Pending Core Returns (1)

RETURN CORE

Status	Date	Item #	Description	Return Qty	Serial #	Actions
<input checked="" type="checkbox"/>	Pending	2020-06-15	432 421 009 9	AD SysS P Core-XC3202	23	Select ▾

Select All | None

SUBMIT SELECTED CORE RETURNS

7. After selecting “Submit Selected Core Returns,” a window will populate asking you to enter in your bill of lading (BOL). In this slot you can enter your BOL or your sales return order (SRO) number, Figure 10.
8. After submission, you will receive an email from remancoreconnect@lvlsvn.com, which will contain:
- An approval and packing slip, which must be included with shipment, Figure 11.
 - A Core Return Number (CR Number). Please keep on hand for future reference, Figure 11 - 1.

FIGURE 10

Submit Pending Returns

Submitting 1 core return...

BOL #

Mark As Shipped?

CANCEL SUBMIT

FIGURE 11

Core Return # CR006789 1

Date 5/7/2020

Ship To:
WABCO Core Return Center C/O SRC
Logistics
2065 E Pythian St.
Springfield, MO, 65802
Docks 21-23

Cores

Item #	Description	Qty
--------	-------------	-----

Freight

- Free for shipments over 500 lbs / 227 kg
- Free shipping for less than 500lbs if customer ships back once a quarter
- Contact Lisa Moore at SRC to set up shipping
 - lmoore@srclogisticsinc.com
 - Reference the WABCO Core Return program





For further details contact the
WABCO Customer Care Center at 855-228-3203.

About ZF Friedrichshafen AG

ZF is a global technology company and supplies systems for passenger cars, commercial vehicles and industrial technology, enabling the next generation of mobility. ZF allows vehicles to see, think and act. In the four technology domains Vehicle Motion Control, Integrated Safety, Automated Driving, and Electric Mobility, ZF offers comprehensive solutions for established vehicle manufacturers and newly emerging transport and mobility service providers. ZF electrifies different kinds of vehicles. With its products, the company contributes to reducing emissions and protecting the climate.

ZF, which acquired WABCO Holdings Inc. on May 29, 2020, now has 162,000 employees worldwide with approximately 260 locations in 41 countries. In 2019, the two then-independent companies achieved sales of €36.5 billion (ZF) and \$3.4 billion (WABCO).

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