



# Thrive Partnership Agreements: tailored support for continuous availability

Thrive, ZF's proactive global service concept answers the diversity and dynamics of the wind market. It empowers wind park operators, OEMs, and other partners to maximize the potential of wind power and the limitless renewable energy it provides. Through four tailored packages – Thrive L1 to L4 – partners can choose the level of support that best matches their needs, ensuring they pay only for the services they need.

Benefits	Thrive <sup>L1</sup>	Thrive <sup>L2</sup>	Thrive <sup>L3</sup>	Thrive <sup>L4</sup>
<b>Services Powered by Analytics</b>				
Spare Parts Optimization Service (SPOS)	○	●	●	●
- Spare parts recommendation report				
- ZF gearbox expertise and support				
- Gearbox O&M documentation				
Fast Return To Operations (FRTO)	○	–	●	●
- SPOS benefits included				
- Alert based recommendations				
<b>Spare Parts &amp; Inventory</b>				
Online gearbox pool access	●	●	●	●
Spare parts management	●	●	●	●
Optimized spare parts planning	–	●	●	●
Guaranteed short lead times	–	–	–	●
Delivery support	–	●	●	●
<b>Business Benefits</b>				
Preferential service rates	–	●	●	●
Warranty extensions	–	●	●	●
<b>Gearbox Repair</b>				
Field service	●	●	●	●
Workshop repair	●	●	●	●
<b>Trainings &amp; Technical Support</b>				
Partner training	–	●	●	●

○ Available upon request

For more information visit [zfthrive.com](http://zfthrive.com)