

EN



# ZF Bike Eco System

User Manual ZF Ride App



# 1 Download of the ZF Ride App

With the ZF Ride App, we offer a comprehensive companion to your ZF Bike Eco System e-bike. It provides you navigation, route planning and riding statistics. The app is available on the Apple App Store and Google Play Store.

## 1.1 Set-Up of the ZF Ride App

### Welcome Screen & Account Creation

After you have successfully downloaded and installed the ZF Ride App on your smartphone, a registration process will be initiated.

### Pairing Process

The e-bike must be connected to your smartphone first before you are able to use all the functions of the app to their full extent:

- Make sure Bluetooth is turned on and visible on your smartphone and make sure your e-bike system is turned on. Now start the ZF Ride App.
- By clicking on the „**Add new bike**“ button, the app will start to search for your e.bike. Click on the available Bike-ID (= Bluetooth name, such as ZF\_XXXXXX)
- Please enter your details, such as name, email address and password, for registration. Please confirm your email address.
- First, you must exit the app and open your email client on your smartphone. Confirm your email address now.
- After confirming your email address, you will need to open the ZF Ride app again.
- Click on „**repeat**“. Now you can enter your personal data, such as your date of birth, height and weight.
- Enable location permission for use.
- Download the desired country map.
- A connection is established to your e-bike. The app can now be used.

If several e-bikes have been connected, you can select the desired e-bike when you start the app. You can see whether your smartphone is connected to your e-bike by the blue tick, or the indication „**connected**“.

## Map Download

For using the navigation function, you need to download the offline map for your desired country. You also have the option to download multiple maps.

## 1.2 Functions & Screens

The ZF Ride App offers you various functions and features for more comfort and riding pleasure.

### Navigation / Riding Screen

You have the option of using the built-in navigation function:

- **Basic navigation:** To start navigation, search for our desired address using the search field. By clicking on **“select”** you can start navigation.
- **Draw & Plan:** For individual route planning, use the Draw & Plan function (button on top, on the left-hand side), simply draw the desired route on the map with your finger. The app calculates a route based on the (bike) paths.
- **Range display:** Depending on the charge level and the selected route option, the maximum achievable range is displayed for your route.
- **Recording option:** The circle symbol on the left-hand side tells you whether the route is being recorded or not. The recording function can be manually paused or stopped.
- **Other functions:** You can rotate the map in the north direction or in the view direction. After moving the map, you can return to your current position.

### Dashboard

The dashboard screens are similar to the functions of a bicycle computer. You also have the option to switch between two different tabs:

- **Overview:** This dashboard is the main display for the most important riding functions. You can see the current speed, as well as selected assistance levels (Eco, Active, Sport, Boost), the battery level, as well as the light indicator. In order to individualize the screen, the individual tiles can be changed by clicking for a longer press.
- **Trip data:** Under travel data you will find several additional information relevant for your riding experience. For example, average speed, distance to the destination and altitude covered can be displayed. The tiles can be customized by clicking for a longer press.

## Trips

Trips gives you an overview of the ridden, recorded and imported routes. By clicking on one of the recorded routes, you will receive additional data about your journey and a visualization of the route you have taken. By clicking on the „Imported“ tab, the desired route can be imported.

## Settings

The „**Settings**“ menu allows you to access essential settings in the app and provides you information about the connected bike.

- **My bikes:** Information about the e-bike, bike status (incl. error messages) and bike pass, as well as an overview of the connected bikes.
- **System:** Display of selected language of the app, as well as the possibility to change the language, and setting the units of measurement.
- **Navigation:** Customizable settings and navigation language.
- **Maps:** Possibility to download additional maps (worldwide).
- **Account:** User's personal information such as weight, height, date of birth and gender.
- **Info:** General information about the app and privacy policy.

## 1.3 Other

### Display Integration

If your bike is equipped with a display, selected information from the connected app can also be displayed on the display, such as ride information and simplified navigation commands. For more information, see the chapter on the description of the display.

### Error Messages

If a system error occurs, you will receive a pop-up notification in the app. Please contact your bicycle dealer for critical issues. An overview of error messages that have occurred can be found in the settings.

## 2 Contact

ZF Micro Mobility GmbH

Location Karlstein am Main

Seligenstädter Straße 53

63791 Karlstein am Main, Germany

+49 (0) 6188 916 9065

[info.zf-micromobility@zf.com](mailto:info.zf-micromobility@zf.com)

## 3 Imprint

© 03-2025 Responsible for the content of this technical information:

ZF Staňkov s.r.o.

Location Staňkov

Ohučov 25

CZ 345 61 Staňkov

Czech Republic

<https://www.zf.com/ebike>

[info.zf-micromobility@zf.com](mailto:info.zf-micromobility@zf.com)

Reprinting, translation, reproduction or other commercial use, including excerpts, e.g. in digital media, requires the permission of ZF Staňkov s.r.o.

All rights reserved. Distribution or reproduction without the prior written consent of ZF Micro Mobility GmbH is prohibited.  
Contractual partners must be subject to a non-disclosure agreement.



ZF Staňkov s.r.o.

Location Staňkov

Ohučov 25

CZ 345 61 Staňkov

Czech Republic

Managing Director: Stefan Wasner

Handelsregister Landgericht Pilsen, Abt. C, Eintrag 21546, ICO:28016602

Steuer-ID: CZ 28016602 (DIC)

<https://www.zf.com/ebike>

[info.zf-micromobility@zf.com](mailto:info.zf-micromobility@zf.com)



[ZF.com/ebike](https://www.zf.com/ebike)