



No worries. No emissions. Just reliable.

Our drive unit sets new standards in the simplicity of mounting and dismounting



The ZF Service Concept

1. **Dealer Service Portal:** Here you can find our webshop, relevant documents and the ticket system.
2. **Training Portal:** Take the opportunity to participate in online trainings and courses.
3. **Training tours:** We are planning training tours and are supporting you locally.
4. **Exchange service:** We offer a reliable and fast exchange service. Orders received by 12 noon will be shipped on the same day.
5. **Service videos for end customers:** On our YouTube channel, end customers can find valuable information on the cleaning and on the maintenance of their drive system, display settings and the functions of the components.

Of course, the most important thing is and remains our reliable and intensively tested ZF Bike Eco System. Low-maintenance, powerful and compact. Simply reliable.

Contact: service.micromobility@zf.com, +49 6188 916 90 60



[ZF.com/ebike](https://www.zf.com/ebike)